

From: Michiteru Kato/=HINPO/TMC0. Sent: 11/4/2007 3:40 PM.  
To: [-] Chris Santucci/=WDC/Toyota\_NY@TOYOTA\_NY.  
Cc: [-] Christopher Tinto/=WDC/Toyota\_NY@TOYOTA\_NY.  
Bcc: [-] .  
Subject: Fw: Tacoma VOQs.

Chris,

Did you talk to Greg? If so, did he say something?

Regards,

Mitch

----- 転送者: Michiteru Kato/HINPO/TMC0 転送日: 2007/11/05 08:32 -----

宛先: Michiteru Kato/HINPO/TMC0@TMC0@TMCE@TOYOTA, "Mr. Chris Tinto" <ctinto@tma.toyota.com>

cc:

件名: Fw: Tacoma VOQs

I didn't expect this email this morning. Mitch, call me this morning if you get a chance.

So far I understand that we have looked at two vehicles, both of which had double stacked mats.

Regards,

Chris Santucci - Assistant Manager  
Technical and Regulatory Affairs  
Toyota Motor North America  
(202) 463-6856 ofc (202) 651-1581 cell  
Sent from my Blackberry

----- Original Message -----

From: [Gregory.Magno@dot.gov]  
Sent: 11/01/2007 06:34 AM  
To: <Gregory.Magno@dot.gov>; Chris Santucci  
Cc: <Ajit.Alkondon@dot.gov>  
Subject: RE: Tacoma VOQs

Good morning Chris,

Toyota has had this information for two weeks now. What, if anything can you tell us about the complaints in particular or the condition as-reported in the news?

Thanks

Greg

From: Magno, Gregory <NHTSA>  
Sent: Tuesday, October 16, 2007 3:31 PM  
To: 'CSantucci@tma.toyota.com'  
Cc: Alkondon, Ajit <NHTSA>  
Subject: Tacoma VOQs

Chris,

Please find attached a spreadsheet summarizing the relevant VOQs we have on this. Green records contain personal identifiers. The red ones do not. Also attached are images of the "green" VOQs.

We look forward to Toyota's technical analysis of this matter.

Best regards,

Greg

Gregory E. Magno  
Chief, Defects Assessment Division  
Office of Defects Investigation  
USDOT/NHTSA NVS-211

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